TOMRA Recycling Centres WA – Customer Experience Competition

Terms and Conditions

1. Promoter

The promoter is TOMRA Collection Australia Pty Ltd.] ("Promoter").

2. Competition Period

The competition commences at 7:00am on Tuesday 16 December 2025 and closes at 7:00pm (close of business) on Sunday 22 March 2026 ("Competition Period").

3. Eligible Locations

Entry is only available to customers who visit and recycle drink containers at one of the following TOMRA Recycling Centres in Perth, Western Australia:

- Belmont
- Joondalup
- Kelmscott
- Osborne Park
- Myaree

4. Eligibility

Entry is open to Australian residents aged 18 years or over who attend an eligible TOMRA Recycling Centre during the Competition Period and comply with these Terms and Conditions.

The following persons are not eligible to enter:

- Employees of TOMRA Collection Australia or its related entities
- Immediate family members of such employees

Immediate family includes: spouse or domestic partner, parent, child, step-child, sibling, step-sibling, grandparent, grandchild, parent-in-law, child-in-law, sibling-in-law, or any person residing in the same household.

5. How to Enter

To enter, an eligible participant must:

1. Physically attend an eligible TOMRA Recycling Centre during the Competition Period;

2. Recycle eligible drink containers using either:

- a Reverse Vending Machine (RVM), or
- the Drop & Go service;

3. Scan the QR code displayed on the competition poster at the Recycling Centre;

4. Complete and submit the online entry form hosted on SurveyMonkey, including: responding to questions relating to their recycling experience and TOMRA advertising awareness; and providing their full name and phone number.

Failure to complete all required steps will result in an invalid entry.

6. Entry Limits

Eligible participants may submit one (1) entry per person per day.

Each entry must be associated with a genuine in-centre recycling visit on that day.

7. Condition of Entry – Recycling Activity

Entry is conditional upon the participant having legitimately returned drink containers at a TOMRA Recycling Centre on the day of entry.

The Promoter reserves the right to investigate, verify and disqualify any entry where it reasonably suspects that:

- no containers were returned;
- the entry was submitted without a genuine in-centre visit; or the entry otherwise breaches these Terms and Conditions.

Participants are not required to retain proof of recycling.

8. Prize

Total prize pool: AUD $1,000 The prize consists of one (1) Mastercard Digital Gift Card with the prize of $1,000 AUD. The prize is not transferable or exchangeable.

9. Draw Details

The winner will be drawn at random on Wednesday 25 March 2026 at TOMRA's offices. The first valid entry drawn will win the prize.

10. Winner Notification

The winner will be contacted via the phone number provided on their entry form.

Reasonable attempts will be made to contact the winner.

If the winner cannot be contacted or does not respond within a reasonable timeframe, the Promoter reserves the right to redraw the prize.

11. Privacy

The Promoter collects personal information solely for the purposes of:

- administering the competition; and
- contacting the winner to award the prize.

Personal information will not be used for marketing purposes and will not be shared with third parties, except as required by law.

By entering the competition, entrants consent to the collection and use of their personal information in accordance with these Terms and Conditions.

12. Acceptance of Terms

Participation in the competition constitutes acceptance of these Terms and Conditions.

Entrants who do not agree to these Terms and Conditions will be ineligible to enter. A link to these Terms and Conditions will be provided on the competition entry form.

13. Promoter's Rights

The Promoter reserves the right to:

- disqualify any entrant who breaches these Terms and Conditions;
- verify the validity of entries;
- cancel, suspend or modify the competition if required due to circumstances beyond its reasonable control.

14. Liability

To the fullest extent permitted by law, the Promoter is not responsible for any loss, damage or injury suffered or sustained as a result of participating in the competition or accepting the prize.